



LISA M. GARRETT  
ACTING DIRECTOR OF PERSONNEL

## COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

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June 29, 2009

To: Each Supervisor

From: Lisa M. Garrett *Lisa M. Garrett*  
Acting Director of Personnel

Subject: **ANTHEM BLUE CROSS PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) announced a change in its provider network impacting County employees. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Blue Cross notified us that Tustin Hospital Medical Center converted from an acute care facility to a long term acute care facility. As a result, Tustin Hospital Medical Center terminated its contract with Blue Cross effective June 28, 2009.

Blue Cross mailed letters to all affected employees announcing the termination and informed them of alternate hospitals in the area. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for transition assistance to ensure continuity of care. Blue Cross network physicians who admit to Tustin Hospital Medical Center have been notified of the termination and will arrange for admissions of all Blue Cross members to alternate facilities. No physician network disruptions are anticipated as a result of this termination.

If you have any questions, please contact me at (213) 974-2406 or your staff may contact Maryanne Keehn, Senior Human Resources Manager, at (213) 738-2255.

LMG:MLH  
MTK:DZF:sl

c: Chief Executive Officer  
Deputy Chief Executive Officers  
County Counsel  
Executive Officer, Board of Supervisors

H: Anthem Tustin Hospital Medical Center

*To Enrich Lives Through Effective and Caring Service*